

CUSTOMER CONTACT AUTHORITY

TelePacific is committed to protecting the proprietary information (CPNI) you have entrusted to us. Pursuant to FCC rules, effective 12/8/2007, we have implemented policies and procedures designed to better protect your network information against unauthorized access. Please assist us by providing complete contact information for parties authorized to receive information regarding your account.

"I grant permission to TelePacific to provide information to the following individuals for the purpose of servicing my telecommunications account, including: the review of network, service, and billing records; negotiation of service changes; and resolution of network and billing issues that may arise on my account. Identified below are authorized account contacts and their respective authority level for each organizational area within my company. "

Account Number: _____

Printed Name: _____

Title: _____ **Date:** _____

Authorized Signature: _____

Authority Levels:

R/W/A: (Read/Write/All) This contact has full authority to request information and place orders on all aspects of the account including bill usage and network configuration.

R/W/B: (Read/Write/Bill) This contact has the authority to ask questions about billing issues and request bill related changes on the account such as the billing address.

R/W/O: (Read/Write/Orders): This contact can receive information about the network configuration on an account including line type, count, and physical and data configuration. This contact is authorized to place orders on the account including reconfigures, moves, adds, changes, new locations, etc.

R/O: (Read/Only): This type of contact is allowed to request and receive information regarding bills, network configuration, and orders, but is not authorized to make changes on accounts or orders.

R/T: (Read/Trouble) This authority level is allowed to report trouble on accounts, receive network configuration information in support of resolving trouble on the account.

Note: TelePacific may send emails to inform customers of other related services and other information. TelePacific does not sell personal information and personal information is not given to a third party unless authorized by the customer in writing or required pursuant to contracts authorized by law.

ACCOUNT CONTACTS:				<input type="checkbox"/> Do not send marketing emails
PRIMARY ACCOUNT AUTHORITY/ AUTHORIZED SIGNEE				
Name		Title		
Phone		Cell		
Email				
Authority Level	RWA RWB RWO RO RT (circle appropriate authorization level)			
ALTERNATE PRIMARY ACCOUNT AUTHORITY				<input type="checkbox"/> Do not send marketing emails
Name		Title		
Phone		Cell		
Email				
Authority Level	RWA RWB RWO RO RT (circle appropriate authorization level)			
ACCOUNT BILLING CONTACT				<input type="checkbox"/> Do not send marketing emails
Name		Title		
Phone		Cell		
Email		Fax		
Authority Level	RWA RWB RWO RO RT (circle appropriate authorization level)			



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ONECENTRAL ADMINISTRATOR		<input type="checkbox"/> Do not send marketing emails	
Name		Title	
Phone		Cell	
Email			
Authority Level	RWA RWB RWO RO RT (circle appropriate authorization level)		
MAIN TECHNICAL CONTACT		<input type="checkbox"/> Do not send marketing emails	
Name		Title	
Phone		Cell	
Email		Fax	
Authority Level	RWA RWB RWO RO RT (circle appropriate authorization level)		
ALTERNATE TECHNICAL CONTACT		<input type="checkbox"/> Do not send marketing emails	
Name		Title	
Phone		Cell	
Email			
Authority Level	RWA RWB RWO RO RT (circle appropriate authorization level)		
MAIN DATA CONTACT/LAN ADMINISTRATOR		<input type="checkbox"/> Do not send marketing emails	
Name		Title	
Phone		Cell	
Email		Fax	
Authority Level	RWA RWB RWO RO RT (circle appropriate authorization level)		
ORDER CONTACTS:			
PRIMARY ORDER PROVISIONING CONTACT		<input type="checkbox"/> SAME AS MAIN TECHNICAL CONTACT <input type="checkbox"/> Do not send marketing emails	
Name		Title	
Phone		Cell	
Email		Fax	
Authority Level	RWA RWB RWO RO RT (circle appropriate authorization level)		
ALTERNATE ORDER PROVISIONING CONTACT		<input type="checkbox"/> Do not send marketing emails	
Name		Title	
Phone		Cell	
Email		Fax	
Authority Level	RWA RWB RWO RO RT (circle appropriate authorization level)		
AFTER HOURS CONTACT		<input type="checkbox"/> Do not send marketing emails	
Name		Title	
Phone		Cell	
Email			
Authority Level	RWA RWB RWO RO RT (circle appropriate authorization level)		

Mail: TelePacific Communications, Attn: Customer Care, 3485 Brookside Dr. Suite 102, Stockton, CA 95219
Email: Scan signed documents and send to: customerservice@telepacific.net **Fax:** 866-891-2088 Initial | _____

