

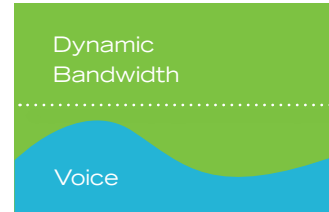


OnePac Office SHDSL

TelePacific's OnePac Office SHDSL delivers high speed Internet access, local and long distance phone service, email hosting and more—through one provider with one bill.

Dynamic SHDSL 1.5 or 2.3 Mbps

Delivering both voice and data over DSL, this dynamically allocated suite uses your idle phone channels to boost capacity of your data access when your phones are not in use. Bandwidth automatically adjusts based on the number of voice channels utilized at any given moment.



TelePacific ensures you have enough voice lines for your calling patterns. And when a line isn't in use, you'll benefit from increased bandwidth.



All of your telecom needs in one package — voice and internet access, free local calling and much more.



OnePac Office SHDSL is available in these markets

OnePac Office SHDSL Included

Cost per Month*	\$320
Additional Voice Lines*	\$20 per additional line
Usage	Unlimited local per voice line
High-Speed Internet	1.5* Mbps or 2.3 Mbps
Minimum Phone Lines	1
Maximum Phone Lines	8
Included at No Charge	Call forward variable Call transfer Caller ID (Inbound) Line hunting Speed call 8 3-way calling Remote access to call forward 10 email addresses Domain name hosting
Installation Fee*	Waived

* Quoted rates for a three-year term includes 1 business line and 1.5 Mbps Internet access



- Choose one**
- 1,000 toll-free minutes of usage
 - 1,000 local and domestic long distance minutes
 - 10 toll-free numbers
 - 10 Fax Central mailboxes
 - 5 voicemail boxes
 - Web hosting (30M disk space and 800M data transfer)
 - 500 Conference Central minutes
 - Remote call forwarding

** Installation charges may apply



Additional
TelePacific
service options
can further your
productivity
gains.

Enhance your business with other innovative services

OnePac is just one of many tools TelePacific offers to improve the performance and productivity of your small business. As a valued customer you'll have the option to add services including:

- ▶ **RemoteStor:** With RemoteStor, your data is automatically backed up daily to a secure and offsite location, and recoverable instantly to any place you need it.
- ▶ **Conference Central:** Try TelePacific's Conference Central, a worry-free reservationless audio conference service, easy-to-use, flexible and secure.
- ▶ **Fax Central:** Fax Central is a fax-to-email service that provides you with a private fax number that enables you to receive and view fax documents as electronic attachments in your email inbox. You can access faxes wherever you can access your email, and can forward them as email attachments.

Exceptional service from day one

TelePacific provides a level of service to all its customers typically only given to the largest corporate accounts. TelePacific isn't like those other companies who say they provide great service and don't.

- 95%** 95% of calls into customer care are answered in 30 seconds or less by a person who can answer your questions.
- 93%** 93% of all calls into customer care are resolved on the first call.
- 99%** With a team dedicated to accurate invoicing, TelePacific boasts a 99% invoice accuracy.
- 97%** Customer satisfaction is in the 97th percentile with over 2,000 customers surveyed monthly by Receivable Management Services, a Citigroup company.

