

# IP Network



The TelePacific IP Network is built to support aggressive service levels, utilizing transport-redundant, dynamically routed, multiple-path and fully meshed network architecture.

### Transport Redundant

Connecting to multiple Tier 1 providers, TelePacific offers customers the best available routes to the Internet. Subscription levels below industry standards ensure quality service.

### Dynamically Routed

Using BGP-4 technology, the path to each router is associated with a metric that gives TelePacific's customers the fastest, surest access to the Internet.

### Multiple Paths

TelePacific peers with multiple private global IP providers at six network locations providing redundant connections.

### Fully Meshed

Many of TelePacific's network facilities are inter-connected. Traffic is automatically diverted over the meshed network to another switch location when essential. This allows us to meet our aggressive service levels, and provides our customers access to the Internet 99.999% of the time.

### Aggressive Service Levels

TelePacific's competitive SLAs include 99.999% domestic U.S. network availability and less than 1% packet loss.

### Proactive Operations Support

Highly skilled technicians monitor TelePacific's Network Control Center 24 hours a day, 7 days a week, to provide customers with the highest levels of service.

*A robust, redundant network with great service levels allows TelePacific to provide customers with the fastest, most reliable Internet access.*

