

MultiLocation

If your company has multiple offices throughout California and Nevada, chances are your company is probably receiving service from more than one telecom company. The major national service providers don't overlap their service areas, so an office in Northern California likely has a different service provider than one in Southern California, and both may be different from your service provider in Las Vegas. Like multiple department store credit cards, that means multiple bills, multiple companies to contact with problems or questions and headaches by the bucketful. Talk about layers of complexity!

One provider. One point of contact.

There is an easier way. TelePacific is the multi-location expert in telecom. Our footprint is the largest of any service provider in California and Nevada, which means we can provide service to your offices in Northern California, Southern California, Las Vegas, Reno and almost anywhere else in those states. With TelePacific,

you'll have one provider...one point of contact... one invoice...and fewer headaches. We also have more than 550 LSOs—the most of any phone company in CA and NV—and any of your offices near them can avoid long distance fees on inter-office calls.

Perfect for offices large and small

One of the best parts about working with TelePacific is that one size doesn't need to fit all. If one of your offices is larger and needs more phone lines or an extra T1, we can do that. And if a "satellite office" only needs four lines and a DSL connection, we can do that too. No matter what your different offices need, we can work with you to find the right solution. TelePacific also allows you to combine a variety of services for which you would typically have to go to different vendors. We offer data backup, managed security services, colocation and hosting along with an online billing portal that enables you to easily keep track of all of your telecom charges across all of your offices.

Our footprint is the largest of any service provider in California and Nevada.



One bill, one point of contact and lots of money saving options

Our multi-location services offer you...

- ▶ Unlimited calling between your locations on our network for one low flat rate
- ▶ Account level minute bundles and usage plans so all locations can take advantage of the same great rates
- ▶ Conference calling for work groups distributed across locations
- ▶ RemoteStor for centralized data backup and retrieval regardless of the server locations across your network
- ▶ ① Net Private IP for secure, private communications between locations
- ▶ ① Net Extended Reach to connect all locations nationally and internationally
- ▶ ① Net Classes of Services (CoS) to insure priority of applications for optimal communications between locations — 6 classes of service in all
- ▶ ① Net VoIP CoS to insure high quality voice communications between locations
- ▶ ① Net Video CoS to insure high quality video conference communications between locations
- ▶ ① Net Multicast to insure high quality streaming video communications between locations
- ▶ Metro Private Line for direct, high speed connections between two offices
- ▶ Colocation for centralized application and server access
- ▶ OneSecure managed security services package
- ▶ Email hosting for centralized communications
- ▶ OneCentral for centralized account management

■ Station-to-Station Multi-Rate Center Dialing

Station-to-Station service offers geographically dispersed offices with heavy interoffice phone usage the convenience of 4-digit dialing between locations as well as unlimited calling between offices for one low flat rate. With more than 550 local serving offices in California and Nevada — the most of any carrier — chances are your offices will be able to take advantage of this program.

Region-wide minute bundles and usage plans can also lower rates across all of your locations for outside calling.

Speed Calling

Each new employee requires programming

Requires tedious programming of individual phones

You pay for usage

Can only program up to 20 numbers per phone

Station-to-Station

Provides customer with a “Voice VPN”

No special hardware or programming on individual phones

No usage charges

Virtually unlimited numbers and locations within our footprint

■ Conference Calling

Conference Central is a flexible audio conference service that enables you to consolidate your conference expenses and receive a single invoice. This reservationless service only charges for minutes used at rates as low as 8 cents per minute.

■ RemoteStor Data Protection

RemoteStor is a data backup and recovery service that automatically and securely backs up critical information nightly from all of your locations over existing Internet connections to a secure infrastructure in Las Vegas. You can rest assured that all of your information is backed up — 100% guaranteed — and can be downloaded to any location in the event of a disaster.



■ **① Net Private IP Networking**

A ①Net private IP network connects your CA/ NV locations privately and securely with low up front cost. ①Net service limits network access only to offices and employees you designate. Security can be focused where you need it without any special hardware or software for your private traffic. Remote Access also allows employees to be more productive when traveling or working from home.

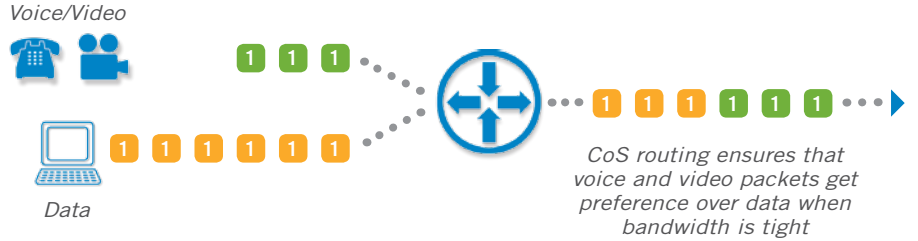
Hardware Based VPNs	TelePacific ① Net Private IP Networks
Requires special hardware	Includes managed routers
Hardware based VPNs require encryption to keep the network private, which can inject delay	Does not utilize the Internet, which increases security and simplifies support and administration

■ **① Net Extended Reach**

If you have offices outside our California/Nevada footprint, you can add those to your network as well. In fact, through an extended IP arrangement with other service providers, you can connect to offices nationally and internationally.

■ **① Net Classes of Services Packages**

Our ①Net Classes of Services (CoS) insure priority of applications for optimal communications between locations. CoS routing ensures that time-sensitive packets of voice and video get



priority over data packets that can only require intermittent transmission. Special CoS packages are available that focus on VoIP voice traffic, Video conference communications, and Multicast streaming video applications.

■ **Metro Private Line**

Metro Private Line service provides network users with dedicated, digital transmission path between two locations in relatively close proximity. It's ideal for linking nearby locations that frequently exchange data and transfer files and voice calls back and forth. As a physical circuit, information does not transverse Layer 2 or 3 infrastructure like Frame Relay, ATM or MPLS. This increases the security of the transmissions.

If one of your offices is larger and needs more phone lines or an extra T1, we can do that. And if a "satellite office" only needs four lines and a DSL connection, we can do that too.

■ **Colocation**

With colocation, you can install your equipment in a centralized carrier-grade facility and avoid the cost of maintaining it yourself across different locations. You get high speed access and hosting without having to install expensive DS3's or fiber connections to your premises. And you get the security and redundancy necessary for mission-critical applications.

■ **OneSecure Managed Security**

This comprehensive Security Portal offers layers of security features— Firewall, IPS, Gateway Anti-Virus, Web Content Filtering, SPAM Filtering and Virtual Private Network protection— designed with small- and medium-size businesses in mind. It allows you to view your attack log, activity detail reports and security protection rating.





① Net Extended Reach connects all your locations nationally and internationally

■ **Email Hosting**

Email hosting offers your business centralized email hosting and administration for your employees regardless of their physical location.

■ **OneCentral Online Portal**

Our OneCentral web portal provides centralized account management across all your locations to help you manage and interpret long and complicated invoices. OneCentral gives authorized users access to billing information in one simple and convenient location. It allows you to examine your bill, generate custom views, and access tools to perform in-depth statement analysis with downloadable content. With just one click, you will be able to view your company's billing summary, and sort and filter information by different criteria, such as location, usage, recurring charges and much more.



One easy resource for multiple locations

Bottom line, using TelePacific for your multiple locations in California and Nevada will help you save money and become more efficient. No one else has the footprint or product portfolio to make it happen like we can.

We can make managing your telecommunications headache-free too. We simplify support with one customer care number and our strong service reputation: 95% of incoming calls are answered within 30 seconds by someone who can resolve the issue. And 93% of all issues are resolved on the first call. Moreover, one provider for all of your telecom services means there's no finger pointing between vendors.

Maybe that why 97% of our customers say they're satisfied with our services. We know because we ask 2,000 of them every month. It's a reputation we've earned during our more than ten years in business. And one you can count on.

