The following is a list of TelePacific services generally eligible for discounts:

| Service – Monthly Recurring Charges | CTF | E-Rate[1] |
|---|---|---|
| Business Line Service, Business Line Custom, Business Line Custom Plus, Business Line Deluxe | Yes | Yes |
| Colocation Internet and OneNet services ((bandwidth only) | Yes | Yes |
| Digital Plus (formerly DDTS) | Yes | Yes |
| Direct Inward Dialing (DID) with a Trunk Service | Yes | No |
| EPL | Yes | Yes |
| FCC Charge for Network Access (EUCLC) | No | Yes |
| Flex Bundles with Internet or OneNet | Yes | Yes |
| Government Fees & Taxes – except the Administrative Service Fee and Carrier Cost Recovery Fee | No | Yes |
| Hosted PBX: Transport and Seats (Smart Number Seat, Basic Seat, Advanced Seat, Executive Seat, Advanced Extension Seat, Executive Extension Seat, Unlimited Basic Seat, and Unlimited Executive Seat) only | Yes | Yes |
| UCx and iPBX: UCx Agent Premium Bundle, UCx Agent Standard Bundle, ICx Power Bundle, UCx Connect Bundle, iPBX Premium Bundle, iPBX Office Bundle, iPBX Station Bundle | Yes | Yes |
| Internet Access Services (T1, DS3, EoC, FW) | Yes | Yes |
| Local and Long Distance Directory Assistance (not including Call Completion services) | No | Yes |
| Local, Long Distance, and Toll Free Usage | No | Yes |
| Long Distance Access Charge (LDAC) | No | Yes |
| Metro Private Line | Yes | Yes |
| Mobile Voice & Data Plans | No | No[2] |
| OneNet (T1, DS3, EoC, FW) | Yes | Yes |
| OnePac Bundles (Line, Trunk, PRI, Office, Office SHDSL, Small Office Suite) | Yes | Yes |
| OneSecure (firewall only) | No | Yes[3] |
| SDSL and SHDSL | Yes | Yes |
| SmartVoice Bundles (Line, Trunk/CAS, PRI, SIP) | Yes | Yes |
| SuperTrunk | Yes | Yes |
| TPAC Minute Bundles and MRCs for Usage Plans | No | Yes |
| Voice Only PRI | Yes | Yes |
| VPLS | Yes | Yes |

[1] Mobile data services are conditionally eligible for E-Rate. See the E-Ratge/USAC website for details.

[2] Due to the E-Rate Modernization Order, voice services are being gradually eliminated from E-Rate eligibility.

[3] Eligible as Category Two – internal connections only